



# THE G CORNER

## Privacy Policy & Reseller Agreement

In accordance with the Protection of Personal Information Act 4 of 2013 (POPIA)

Effective Date: 05 March 2026 | Version 1.0

**Responsible Party / Operator:** The G Corner Holdings & Subsidiaries  
**Platform Developed & Operated by:** MBC Tech Solutions (Pty) Ltd  
**Information Officer Contact:** accounts@mbcsolutions.co.za | +27 10 101 2455  
**Address:** 26 Merlin Manor, Boksburg, Gauteng, South Africa  
**Website:** thegcorner.co.za

This document constitutes the Privacy Policy and Reseller Agreement for The G Corner e-commerce platform. By registering as a reseller on thegcorner.co.za, you confirm that you have read, understood and agree to the terms set out below. If you do not agree, you may not register or use the platform.

## PART A — PRIVACY POLICY

*(Protection of Personal Information Act 4 of 2013)*

### 1. Who We Are

The G Corner Holdings & Subsidiaries ("we", "us", "our") operates the online reseller platform at thegcorner.co.za. The platform is built and maintained by MBC Tech Solutions (Pty) Ltd as the appointed operator. Both entities are committed to protecting the personal information of all users in accordance with POPIA.

### 2. What Personal Information We Collect

When you register as a reseller, we collect the following:

- Full name
- Email address
- Mobile phone number
- Business or company name (optional)
- Name of the person who referred you (optional)
- Password (stored in encrypted form — we cannot read it)
- Date and time of registration
- Orders you place and sales made through your unique shop link

We do not collect identity numbers, banking details, or any sensitive personal information as defined in Section 26 of POPIA. Payment is processed directly by PayFast — we never see or store your card or banking information.

### 3. Why We Collect Your Information

Purpose	Legal Basis under POPIA
To create and manage your reseller account	Necessary for the performance of a contract
To assign you a unique shop link for tracking sales	Necessary for the performance of a contract
To process orders and calculate commissions	Necessary for the performance of a contract
To contact you about your account, orders or platform updates	Legitimate interest / consent
To comply with South African law and regulations	Legal obligation
To prevent fraud and unauthorised access	Legitimate interest

### 4. Who We Share Your Information With

We only share your personal information where necessary and with the following parties:

- **PayFast (Pty) Ltd** — to process payments. PayFast is a registered South African payment gateway governed by their own privacy policy.
- **The Courier Guy / ShipLogic** — your delivery address and contact details are shared with The Courier Guy solely to create and deliver shipments.
- **MBC Tech Solutions (Pty) Ltd** — as the platform operator providing technical services.
- **Platform Administrators** — authorised staff of The G Corner who manage the platform.

We do not sell, rent or trade your personal information to any third party for marketing purposes. We do not transfer your information outside of South Africa without adequate protection as required by Section 72 of POPIA.

### 5. How We Protect Your Information

We take reasonable technical and organisational measures to protect your personal information from unauthorised access, loss, misuse or alteration. These measures include:

- Passwords are hashed using bcrypt — they cannot be reversed or read by anyone
- The platform runs on HTTPS (SSL/TLS encrypted connection)
- Access to admin functions is role-based and enforced at the server level
- Session management controls prevent unauthorised account access
- The database is hosted on a private server not directly accessible from the internet

### 6. How Long We Keep Your Information

We retain your personal information for as long as your reseller account is active, and for a period of 5 (five) years thereafter, in accordance with South African financial record-keeping requirements. If you request deletion of your account, we will remove your personal details from our active systems within 30 days, subject to any legal obligations to retain certain records.

### 7. Your Rights Under POPIA

As a data subject under POPIA, you have the following rights:

- **Right to access** — you may request a copy of the personal information we hold about you.
- **Right to correction** — you may request that we correct inaccurate or incomplete information.
- **Right to deletion** — you may request deletion of your personal information, subject to our legal obligations.

- **Right to object** — you may object to the processing of your information for direct marketing.
- **Right to complain** — you may lodge a complaint with the Information Regulator of South Africa.

**Information Regulator of South Africa**

Website: [info regulator.org.za](http://info regulator.org.za)

Email: [info reg@justice.gov.za](mailto:info reg@justice.gov.za) | [complaints.IR@justice.gov.za](mailto:complaints.IR@justice.gov.za)

Tel: +27 (0)10 023 5207

## **8. Cookies & Session Data**

The platform uses a session cookie to keep you logged in during your visit. This cookie does not track your browsing behaviour across other websites and is deleted when you log out or close your browser. We do not use advertising or analytics cookies.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in the law or our practices. When we do, we will update the effective date at the top of this document. Continued use of the platform after changes constitutes your acceptance of the updated policy. We recommend checking this document periodically.

## **PART B — RESELLER AGREEMENT**

This Reseller Agreement governs the relationship between you ("the Reseller") and The G Corner Holdings & Subsidiaries ("the Company"). By registering on the platform, you agree to be bound by these terms.

### **1. Reseller Status**

You are an independent reseller and not an employee, agent, partner, or joint venture partner of The G Corner. You are responsible for your own taxes, expenses and compliance with applicable laws. You have no authority to bind the Company in any agreement or commitment.

### **2. Your Unique Shop Link**

Upon approval of your application, you will be assigned a unique referral link (e.g. [thegcorner.co.za?ref=YOURCODE](http://thegcorner.co.za?ref=YOURCODE)). This link identifies you as the reseller for all public orders placed through it.

You agree to:

- Share only your own unique link — never another reseller's link
- Not misrepresent yourself as an employee or official representative of The G Corner
- Not use the link in a manner that could damage the reputation of The G Corner
- Not engage in spam, misleading advertising or unlawful marketing practices

### **3. Pricing**

Products are sold to you at the reseller price shown on the platform. You may sell to the public at the retail price displayed on the public shop, or at a higher price at your own discretion. You may not advertise products below the listed retail price without written permission from The G Corner.

### **4. Orders & Payments**

All payments are processed through PayFast. Orders are only confirmed once payment is successfully received. The G Corner reserves the right to cancel any order that cannot be fulfilled due to stock shortages, and will refund the customer directly in such cases. You acknowledge that PayFast's own terms and conditions apply to all payment transactions.

### **5. Delivery**

Deliveries are handled by The Courier Guy. Delivery costs are calculated at checkout based on the customer's address and added to the order total. The G Corner is not liable for delays caused by the courier. Any delivery disputes must be raised with The Courier Guy directly using the tracking number provided.

### **6. Returns & Refunds**

Products may be returned within 7 (seven) days of delivery if they are defective, damaged, or not as described, in accordance with the Consumer Protection Act 68 of 2008. Proof of purchase and photographic evidence of the defect are required. Refunds will be processed within 10 business days. Change of mind returns are not accepted for hygiene and health products.

### **7. Account Security**

You are responsible for maintaining the confidentiality of your login credentials. You must notify The G Corner immediately if you suspect unauthorised access to your account. The G Corner is not liable for losses resulting from your failure to keep your credentials secure.

### **8. Suspension & Termination**

The G Corner reserves the right to suspend or terminate your reseller account at any time, with or without notice, if you:

- Breach any term of this agreement
- Engage in fraudulent, deceptive or unlawful conduct

- Bring the name or reputation of The G Corner into disrepute
- Fail to make payment for reseller orders
- Are inactive for a period exceeding 12 months

## 9. Intellectual Property

The G Corner name, logo, product images and all platform content remain the intellectual property of The G Corner Holdings & Subsidiaries and MBC Tech Solutions (Pty) Ltd. You may use approved marketing materials provided to you solely for the purpose of promoting The G Corner products through your reseller link. You may not reproduce, modify or distribute this content without prior written consent.

## 10. Limitation of Liability

To the maximum extent permitted by South African law, The G Corner and MBC Tech Solutions shall not be liable for any indirect, incidental, special or consequential damages arising from your use of the platform, including but not limited to loss of profits, loss of data, or business interruption. Our total liability to you shall not exceed the value of the most recent order you placed on the platform.

## 11. Governing Law

This agreement is governed by the laws of the Republic of South Africa. Any disputes arising from this agreement shall be subject to the jurisdiction of the South Gauteng High Court, Johannesburg, unless resolved through mutual negotiation.

## 12. Entire Agreement

This document constitutes the entire agreement between you and The G Corner regarding your use of the platform as a reseller. It supersedes all prior discussions, representations or agreements. Any amendments must be made in writing and approved by The G Corner.

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### BY REGISTERING ON THEGCORNER.CO.ZA YOU CONFIRM THAT:

- You are 18 years of age or older
- You have read and understood this Privacy Policy
- You have read and understood the Reseller Agreement
- You consent to the collection and processing of your personal information as described above
- You agree to be bound by all terms in this document

Reseller Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Full Name (Print): \_\_\_\_\_

ID / Passport No: \_\_\_\_\_

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**MBC Tech Solutions (Pty) Ltd** — Platform Operator  
accounts@mbsolutions.co.za | +27 10 101 2455 | 26 Merlin Manor, Boksburg



**The G Corner Holdings & Subsidiaries** — Responsible Party  
thegcorner.co.za



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